

31 August 2023

CLP Power Implements Mitigation Measures against Super Typhoon

In view of the approaching Super Typhoon Saola, CLP Power Hong Kong Limited (CLP Power) will closely monitor and assess the potential impact on its power systems. Necessary actions will be taken to safeguard the reliable supply.

CLP Power endeavors to maintain the safe operations of the power systems and mitigate the impact it might have on electricity supply. Yet adverse weather might still lead to voltage dips, unstable supply or power interruptions which may cause inconvenience to customers.

In case any member of the public witnesses any overhead lines or electric poles falling, please immediately call the CLP Power's 24-hour emergency hotline at 2728 8333. The public are reminded not to touch or try to remove fallen electrical equipment as they may still be connected with electricity.

In the event of power interruptions, please call our 24-hour emergency hotline at 2728 8333, or report at CLP Power's [online outage report form](#). Customers with life-supporting equipment are advised to approach nearby hospitals or call the 999 hotline immediately to receive proper medical attention.

In case of widespread power outage, CLP Power will give priority of power restoration to key public-serving organisations, such as hospitals, railways, airports, broadcasting and telecommunications agencies.

In the event of voltage dips during adverse weather conditions, customers might observe light flickering or dimming, while some electrical installations sensitive to voltage fluctuation such as lifts and air-conditioners might experience tripping as a result of the activation of the equipment's protection.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited (CLP Power) is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates

a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to more than six million people in its supply area.

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