This year, we are launching HK\$240 million from the CLP Community Energy Saving Fund to promote decarbonization and care for the community. These initiatives include electricity subsidies for low-income families and a program to replace window-type inverter air conditioners. These initiatives are designed to empower individuals facing

hardships. Take Ms. Wu, for instance—a visually impaired woman

CLP is committed to promote energy saving and decarbonization.

who has lost sight in her left eye and navigates life with resilience. After successfully securing the electricity subsidy, she can now enjoy dining out with friends, reinvigorating her daily life, and restoring her hope. Ms. Wu's inspiring story is just one among many. Mr. Lee also benefited from the electricity subsidy last year. With the extra

opening doors to a brighter future. This year, we are relaunching the CLP Electricity Subsidies for Underprivileged Families Program (Application Period: 18 March 2025 – 31 July 2025). This essential program will provide electricity

financial relief, his son's learning environment has been enhanced,

subsidies of HK\$600 to 50,000 underprivileged families and HK\$1,000 to 20,000 tenants of subdivided units. Additionally, we are excited to introduce the Inverter Air Conditioner Replacement Subsidy Scheme to assist underprivileged households in replacing traditional window-type air conditioners with energy-efficient inverter models. This initiative will benefit around 1,200 households by significantly lowering their energy expenses.



Clean the Filter Regularly One of the best tips to keep your dehumidifier working efficiently is to clean it regularly. Cleaning the dehumidifier, especially the filter, can prevent the airflow from blocking, making the dehumidifier

operate at its best and keeping energy consumption low.

Close Doors and Windows—It's That Simple

allows outdoor moisture to enter, affecting both the speed and effectiveness of dehumidification. Always close doors and windows. This simple action significantly reduces energy consumption. Use a Fan with Your Dehumidifier

For large living rooms or spacious areas, consider using a fan or

circulating fan alongside your dehumidifier. Fans help to improve

indoor air circulation, speeding up moisture removal and enhancing

When using a dehumidifier, leaving doors and windows open

energy efficiency.

ENERGY LABEL How to read the energy label 能源標籤 more efficient 效益較高 A model with Grade 1 energy efficiency rating consumes 40% less electricity than Grade 5 models.



with the GLP App

Redeem your rewards

in the 80 Points Zone

more points.

the fun for 18 consecutive days!

Empowering Electric Vehicles'
Drives towards a

Low-carbon Journey

means faster moisture removal.

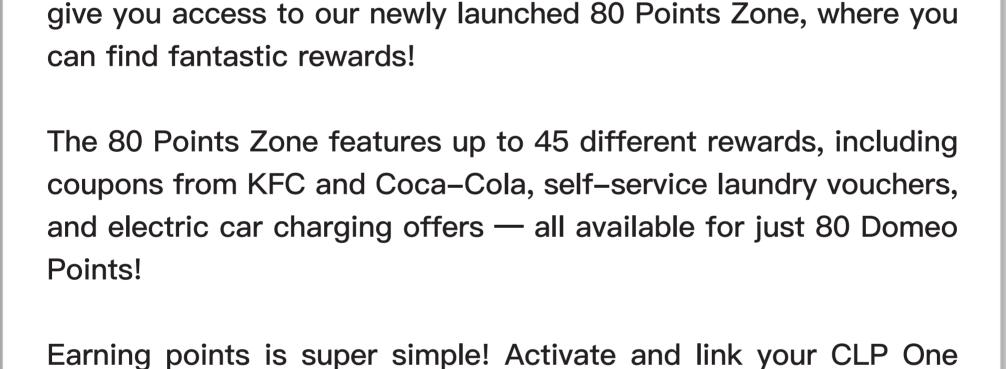
the more energy-efficient the device.

The higher the Energy Factor (EF) value,

A higher dehumidification capacity

Check the annual power consumption

when comparing two Grade 1 models.



account to your Domeo account, and you'll earn 500 Domeo Points

right away. Don't forget to join the Eco Fun mini games to earn up

Get ready to earn exciting rewards! You can earn 11 points per day,

and rack up to 250 points by leveling up in "Eco Fun" or by joining

Sign up for our eBill alert, and you'll score 500 Domeo Points right

With CLP's Power Connect program, saving money has never been

easier! Our handy tips help you Earn Domeo Points like cash and

off the bat. Keep the rewards rolling in with an additional 100 points for each new eBill alert!

With the increasing adoption of electric vehicles (EVs), there are now over 10,000 chargers available for public use across Hong

Kong. They offer a variety of charging options, including standard,

medium and quick chargers to cater different needs. Additionally,

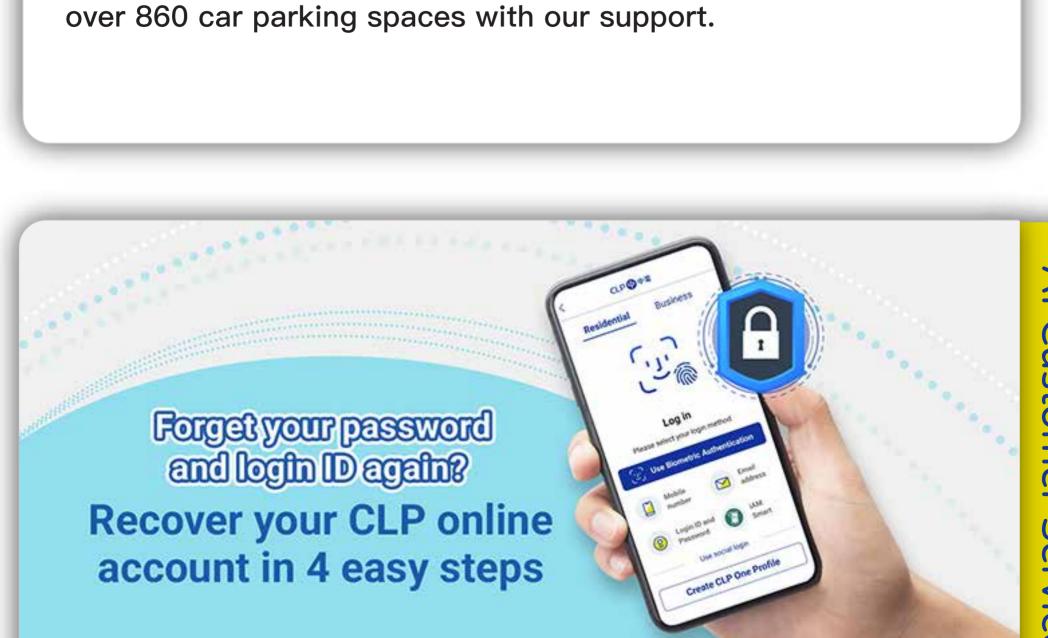
Over the past few years, CLP Power has provided one-stop

technical support and customer services to support the

Government's EV-charging at Home Subsidy Scheme (EHSS).

home charging is another convenient option for EV users.

Our services include a free preliminary assessment of power supply capacity, technical consultations on the upgrading power supply equipment in existing residential buildings, and advice on the installation of electricity meters. We have also organised technical seminars for EHSS consultants and contractors, as well as briefings on meter applications for car owners in private housing estates to expedite the installation of EV charging infrastructure. As of end of February 2025, the installation of EV charging-enabled infrastructure for 70 private residential buildings and housing estates were completed, covering about 14,000 car parking spaces. Our largest project to date, The Harbourside, has successfully installed EV charging-enabled infrastructure for over 860 car parking spaces with our support.



If I already have a CLP online account, do I need to apply

If you already have a CLP online account, you do not need to apply for a CLP One account. You can simply log in to your CLP One using your previous method, and the activation process will be completed automatically. If you previously logged in with a password but have

for a CLP One account again?

forgotten your login password or ID, you can follow these steps to reset or retrieve. 1. Click "Use Login ID & Password" from the login screen. 2. Click "Forgot Password" or "Forget login ID".

"Submit". 4. The system will send a relevant message to the email address you previously registered. Remember to activate

3. Enter your 11-digit CLP account number and click

the password reset link in the email within 1 hour. If you want to retrieve your login ID, the system will send your login name via email. For added convenience, you can set up biometric

authentication on. Use your smartphone's Face ID or

Touch ID feature for quick and easy log in, so you won't

have to remember so many passwords anymore.

Rew

/ards

All Things Low Carbon