



CLP's Power Connect encourages customers to adopt a low carbon lifestyle, reducing carbon emissions and saving energy for the earth in concrete ways. Our new annual promotional campaign "All For You. All In For Green" has begun, which strives to raise public's awareness and reduce their carbon footprint by cultivating a sustainable eco-friendly lifestyle

Speaking of which, switching to our eService is an essential step to reduce your carbon footprint. Not only does it allow you to cut down on paper use and access mobile services including eBill remotely, but it also enables you to pay bills at anytime and anywhere. Applying for electricity and name transfer for an electricity account can be done easily within one account.

This year's rewards are exhilarating — newcomers signing up for a CLP online account receive a welcome offer of 500 Domeo points, which can be redeemed for vouchers worth HK\$50 or GP Batteries selected products*. These vouchers can be used at Circle K, GP, Kabu co-brands (including Gyu-Kaku, Mou Mou Club, and more), and JHC. Existing customers also enjoy up to 70% off on electric appliances and fabulous rewards, including 'Earn Double Asia Miles' during the promotional period!

Now's your chance to activate online account — Earn points while saving energy.

*Gifts are limited while stocks last.

*Terms and conditions apply



Feeling slightly warm or stuffy at home? An electric fan could be your best solution. Here are 3 simple and easy-to-remember tips for using your electric fan effectively and helping to cool your home quickly:

Ventilate Your Home Well by Opening Windows

Since electric fans don't have a cooling function and only remove heat away from surfaces or promote air circulation, it's essential to open the windows and allow fresh air to enter your home.

Combine with the Air Conditioner for Dual Effect

If you're using an air conditioner, turning on an electric fan as well can help the air circulation, speed up cooling and make the room feel sufficiently cool without having to lower the AC temperature, saving a considerable amount of electricity. For a more even air flow, place the electric fan opposite the AC's airflow. To extend the reach of the AC, position the electric fan in the same direction as the AC's airflow but within a certain distance.

Leave Enough Space for the Electric Fan to Draw in Air

Many people place their electric fans against the wall to save space, but this prevents the electric fans from drawing in air and properly circulating it. Insufficient air volume limits the electric fan's performance. At least palms-width between the electric fan and the wall is needed.



Time flies, and we're already five months into the year. How many Domeo points have you earned? Glad to share our two new initiatives "Shop Green and Earn" and "Recycle and Earn", in which you are provided with multiple benefits and rewards with Domeo points. Plus, the "Recycle and Earn" plan is the initial partnership between CLP and The Loops. Come on over for:

"Recycle and Earn"

The Loops is a local social enterprise startup offering one-stop recycling services, transforming 90% of household waste into recyclable materials. This easy eco-friendly recycling plan turns you to a home-recycling pro. You can also earn 250 Domeo points and enjoy 20% off for the first order!

"Shop Green and Earn"

Purchase any home appliances with energy labels 1, 2, or 3 at the Domeo shop and you can instantly earn up to 500 Domeo points. The more you spend at our online shop, the more points you'll earn — without an upper limit. Treat yourself to new home appliances before summer!



According to the World Meteorological Organization, the rate of warming in Asia surpasses the global average. The rapid warming poses existential threats to all life on earth. Apart from practicing daily energy-saving habits, what other actions can we take in Hong Kong to contribute to the mitigation of global warming?

To support local renewable energy generation and reduce carbon footprint at the source, we can purchase CLP Renewable Energy Certificates (REC). Every unit of electricity listed in a Renewable Energy Certificate represents electricity produced with local renewable energy sources, including solar power and landfill gas projects, 100% produced or purchased locally by CLP. Buying REC is an alternative way to engage in the development of renewable energy.

To support future energy development, buy REC at the Domeo eShop or fill out the form, choose the renewable energy electricity consumption level you want to purchase. You will receive an electronic REC issued by CLP after purchase.

*The current pricing for a unit of RE electricity is HK\$0.5 and is available for purchase at a minimum of 100 units.



Q My friend received an SMS message purporting to be from CLP, which has a link embedded, urging us to click. How can we tell if these SMS messages are genuine or bogus?

A Starting from 23 May 2024, our company's messages are prefixed with a hashtag '#' sign. Here's a peek at how the message looks like:



Watch out for '#CLP' and you can verify whether the SMS messages are sent by us.

If you receive any messages from a sender without a '#' sign, these messages are not yet verified. Beware of unknown SMS senders. Bear in mind that do not disclose personal information, bank, or credit card details, transfer money or open attachments in the SMS to avoid being scammed!